

CITIZEN'S CHARTER



Directorate of Official Language

Government of Goa

1st Lift, 5th Floor, Junta House,

Panaji – Goa.

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INTRODUCTION

Directorate of Official Language is a result of one of the significant efforts initiated by the State Government for development of Official Language and other languages prevalent in Goa. Being aware about the importance of regional languages, the State Legislative Assembly passed the Goa, Official Language Act, 1987 which states that “Konkani Language in Devnagari Script” shall be the Official Language of the State and whereas there is a provision for Marathi Language in the Act, which shall also be used for all or any of the official purposes.

In the year 2004 Government gave independent budget head with the responsibilities to implement the Goa Official Language Act 1987. Presently, Directorate of Official Language deals with various schemes for Development of Languages prevalent in the State.

The major part of the activities and the services rendered by this Department are for Government Departments or for Government Employees and autonomous bodies established by Government. The Directorate of Official Language is expanding its ambit of functioning by way of introducing various Schemes, Trainings for the development of Official Language and other vernacular languages as and when required for preparation of Terminologies in Konkani, Research activities, etc.

VISION AND MISSION

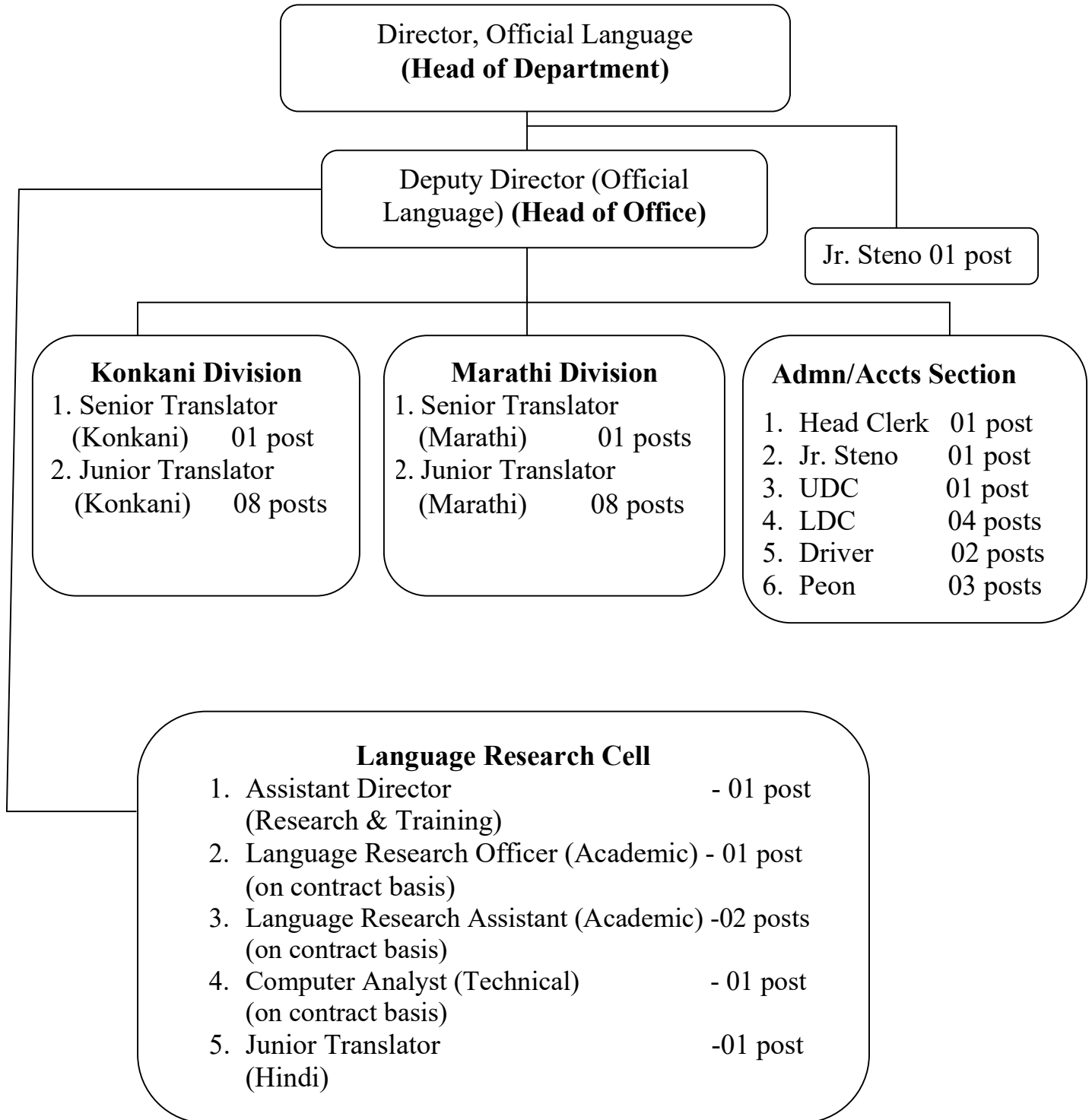
- a) Implementation of Official Language Act 1987.
- b) Initiating measures for maximum use of Official Language in Administration as well as other fields of knowledge.

- c) Imparting training through various schemes by way of workshop, seminars, etc.
- d) Imparting Devnagari Computer Typing training to Government/Semi Government employees for the Promotion and Development of Konkani and Marathi language.
- e) To prepare various glossaries in Konkani language with the help of Commission for Scientific and Technical Terminology, New Delhi, Government of India.

DETAILS OF SERVICES RENDERED

1. Translation of various types of documents received from Government Departments.
2. Imparting training in Official Language to Government employees.
3. Imparting Devnagari Computer Typing training to the Government employees.
4. Preparation of various Terminologies in different subjects in collaboration with Commission for Scientific and Technical Terminology.
5. Formation and Implementation of various schemes for the effective implementation of Official Language.
6. Organizing Workshops/Seminars for the effective implementation of Official Language Act.
7. Release of recurring Grants to Government established Societies such as Goa Konkani Akademi and Goa Marathi Akademy for the development of Konkani and Marathi languages respectively.
8. Grant-in-aid to Non Government Organization such as All India Konkani Parishad, Konkani Bhasha Mandal & Dalgado Konknni Akademi for their activities in the field of promotion of Konkani languages.
9. Provide Translation services to make all Government Websites multilingual (Konkani, Marathi, English etc.).
10. Translation of various Name Boards, Nomenclature, Signages, etc. in Konkani and Marathi.

ORGANIZATIONAL CHART (SANCTIONED STRENGTH)



SCHEMES IMPLEMENTED

1) Rajbhas Prashikshan Evzonn (Plan):

Under this scheme training is imparted to Government Officials in order to facilitate them carry out official work in official language.

2) “Amcho Ganv, Amchi Parampara, Amchem Daiz”

Under the scheme, Directorate of Official Language desires to provide financial support/assistance to the authors/writers/translators of Konkani and Marathi languages in devanagri script, who writes or translates books related to Goan culture, tradition, rituals, heritage, socio-linguistics, etc. Applications are invited from interested applicant by giving advertisement on local daily newspaper to submit proposal.

3) Bhasha Puraskar Yojana (Plan):

This scheme is designed to explore the qualestic work of the language scholars. It aims to award an Honorarium, Certificate, Mementoes to persons who have dedicated their career in the interest of Language, i.e. for Konkani, Marathi and Sanskrit language. Every year applications are invited from eligible applicant. The Bhasha Puraskar are awarded as under :

- (a) Dnyanpeeth awardee Ravindra Kelekar Konkani Bhasha Puraskar for Konkani language.
- (b) B. D. Satoskar Marathi Bhasha Puraskar for Marathi language.
- (c) Durgaram Upadhe Sanskrit Bhasha Puraskar for Sanskrit language.

4) Bhasha Vikas Yojana (Plan):

Under this scheme grants is given to the literary institutions and educational institutions to organize/conduct various literary programme such as workshop sammelan events etc for the development of the Konkani, Marathi and Sanskrit languages. Applications are invited from the eligible institutions by giving the advertisement in newspapers.

5) Rajbhasha Jagruti Yojana (Plan):

This scheme aims to organize various Programmes, Workshop, Talks etc. for the development of Official Language in the field of Administration and Education. The scheme is directly implemented by Directorate of Official Language. Under this scheme programmes are conducted in collaboration with the literary/educational institutions which give the boost to the Official Language. No grant is release, however expenditure is borne by Directorate of Official Language

DETAILS OF GRIEVANCE REDRESSAL MECHANISM

Public Grievances Officer

Sr. No.	Designation of the officer designated as Public Grievances Officer	Postal address	Telephone No.
1.	Deputy Director (Official Language)	Junta House, 1 st Lift, 5 th Floor, Panaji, Goa. Pin 403001.	2420179/ 2420071

Officers designated under Right to Information Act, 2005

Sr. No.	Designation of the officer designated as PIO	Postal address	Telephone No.	Demarcation of area/ activities, if more than one PIO is there
1.	Deputy Director (Official Language)	1 st Lift, 5 th Floor, Junta House, Panaji, Goa. Pin 403001.	2420179/ 2420071	Panaji

Sr. No.	Designation of the officer designated as APIO	Postal address	Telephone No.	Demarcation of area/ activities, if more than one APIO is there
1.	Head Clerk	1 st Lift, 5 th Floor,	2420179/	Panaji
2.	Upper Division Clerk	Junta House,	2420071	
3.	Junior Translator (Konkani)	Panaji, Goa.		
4.	Junior Translator (Marathi)	Pin 403001.		

Sr. No.	Designation of the officer designated as First Appellate Authority	Postal address	Telephone No.	E-mail address
1.	Director of Official Language	1 st Lift, 5 th Floor, Junta House, Panaji, Goa. Pin 403001.	2420179/ 2420071	1. official.language09@gmail.com 2. dir-dol.goa@nic.in